

WARRANTY CERTIFICATE



Congratulations on your purchase of a Rosato Coffee Systems appliance!

This limited warranty is only applicable to machines sold in Canada. To validate your warranty, fill out the form available at <https://rosatocoffee.ca/quick-support/product-registration>.

By purchasing this household appliance, you have acquired specific warranty rights regulated as follows:

1. **This warranty is valid for 1 year from the date of purchase** from dealer located within Canada. Proof of purchase must be rendered to validate warranty coverage.
2. Rosato Coffee Systems will remedy any defects detected in this appliance at no additional charge within a reasonable amount of time after being notified of the defect. We shall bear all cost of servicing appliance, including costs of labor and materials. You must transport appliance to nearest authorized service center at your own risk and expense. Rosato Coffee Systems is not responsible for any loss or damage during incoming shipping.
3. Rosato Coffee Systems warrants that this newly manufactured appliance was free from defects at the time of purchase. A defect constitutes any fault that significantly impairs or limits value or working efficiency of appliance.
4. Warranty coverage is invalidated/denied for any appliance:
 - Rendered defective due to misuse, negligence or carelessness either in its use or storage (e.g. failure to follow instructions for using appliance.);
 - Rendered defective due to improper installation, maintenance or repair performed by unauthorized persons or which has been damaged during transport;
 - With defects not attributed to workmanship, but to the wear and tear occurring during normal use of appliance (in particular, limescale buildup and deterioration of parts subject to wear, such as gaskets, grinder disks or water filters);
 - That performs inefficiently due to use of spare parts and accessories other than those manufactured by Rosato Coffee Systems;
 - That has been damaged by lightning discharges, humidity, fire, incompatible voltages or any other cause not objectively ascribable to the manufacturer;
 - Rendered defective due to improper or poor maintenance (in particular, if descaling is not performed regularly and all components and connectors are not cleaned properly) as mentioned in the user manual.

Note : Please be aware that appliance setting and calibrations (e.g. water temperature, the fineness of grind) have been standardized for all countries; therefore, we shall not accept claims in connection with any request to modify these setting. In addition, no warranty claim will be accepted due to improper use and/or operation outside usage parameters stated in user manual, which explicitly exclude professional use. Professional use is defined as use at a frequency that exceeds normal for average domestic use for which this appliance was designed.

5. Service performed on appliance under warranty will not result in an extension or renewal of warranty period. Any replaced part will automatically become the property of Rosato Coffee Systems.
6. Manufacturer will not be liable for any direct or indirect injury or damage to persons, pets or property as a result of failure to observe instructions provided in user manual, especially those concerning installation, use and maintenance of appliance.

For warranty service or inquiries, please contact Rosato Coffee Systems Customer Service by email at support@rosatocoffee.ca or fill out the form available at <https://rosatocoffee.ca/quick-support/email-support>. A Return Authorization Number must be issued before machine is sent in for service. Unauthorized returned products not be accepted and will be returned to sender at sender's expense. All warranty service must be performed by Rosato Coffee Systems or an authorized Rosato Coffee Systems service center or dealer. Repair, attempted repair, attempted repair, or maintenance by an unauthorized persons voids warranty.

Your responsibility for maintenance : You must maintain your Rosato Coffee Systems appliance according to user manual. Descaling every 2 or 3 months. **Failure to regularly descale your machine voids its warranty.**